



To Whom It May Concern:

Total Safety Monitoring has used Dragon Payment Systems since September 2007. We have been very satisfied with their performance and results.

We have found that person to person contact made in addition to mailing notices is very effective in resolving our past due accounts. DPS enhances our level of customer service by providing that personal contact. They also help us maintain a current client database by obtaining updated information such as phone numbers and credit card information. DPS is also effective at suggesting our clients use ACH for their payments.

DPS has proved very effective in reducing our outstanding monitoring collection accounts. Using DPS has enabled us to maximize the efficiency of our operation by allowing us to concentrate on what we do best – sell and install security systems.

Dragon Payment Systems is a valuable part of our operation.

Sincerely,

A handwritten signature in black ink, appearing to read 'Sandy Mann', is written over the typed name.

Sandy Mann
TSI
VP, Central Station
702-967-0000